



2024
annual report

crimevictimservices.org | 877.867.7273

WE'RE HERE
To help



**Crime
Victim
Services**
Prevention. Advocacy. Outreach.

a message from our executive director

Collaboration. Belonging. Compassion. Growth.

Over the past year, you've seen these words show up more frequently in our messaging and spaces. These words are the values identified and chosen by our staff in 2024 as the core qualities we strive to embody at CVS. And just as we spent time and intention in selecting these values for our agency, so too are we spending time and intention to ensure these values are immersed into our culture, frameworks, and practice.

*Every day at CVS, we have the privilege of witnessing those we serve transform pain into purpose, fear into fortitude, and despair into determination. And every day, we have the privilege of providing education for our youth and community to work towards building a culture where consent and respect for one another is foundational. Everyday, through **collaboration** with coworkers and partners, fostering **belonging** for our clients and community members, providing **compassion** through deep listening and client-centered services, and creating opportunities for innovation and **growth**, we take one step closer towards our vision.*

In 2024, Crime Victim Services was honored as the Lima/Allen County Chamber of Commerce **Non-Profit of the Year**. This recognition was a testament to the unwavering commitment of our staff, Board of Directors, volunteers, community partners, and donors who, for over 40 years, have supported us in this work. Additionally, it was a source of renewed inspiration!

In 2025, we launch a new strategic planning process, where strengths and opportunities for CVS, and our services in the community, are identified. In times of recognition and in times of evolution, we remain committed as a leader in providing quality and comprehensive victim services and anti-violence education and awareness. And we look forward to the ways our values can deepen connections to our community!

Amy Wiechart-Bayliff
Executive Director



OUR PURPOSE

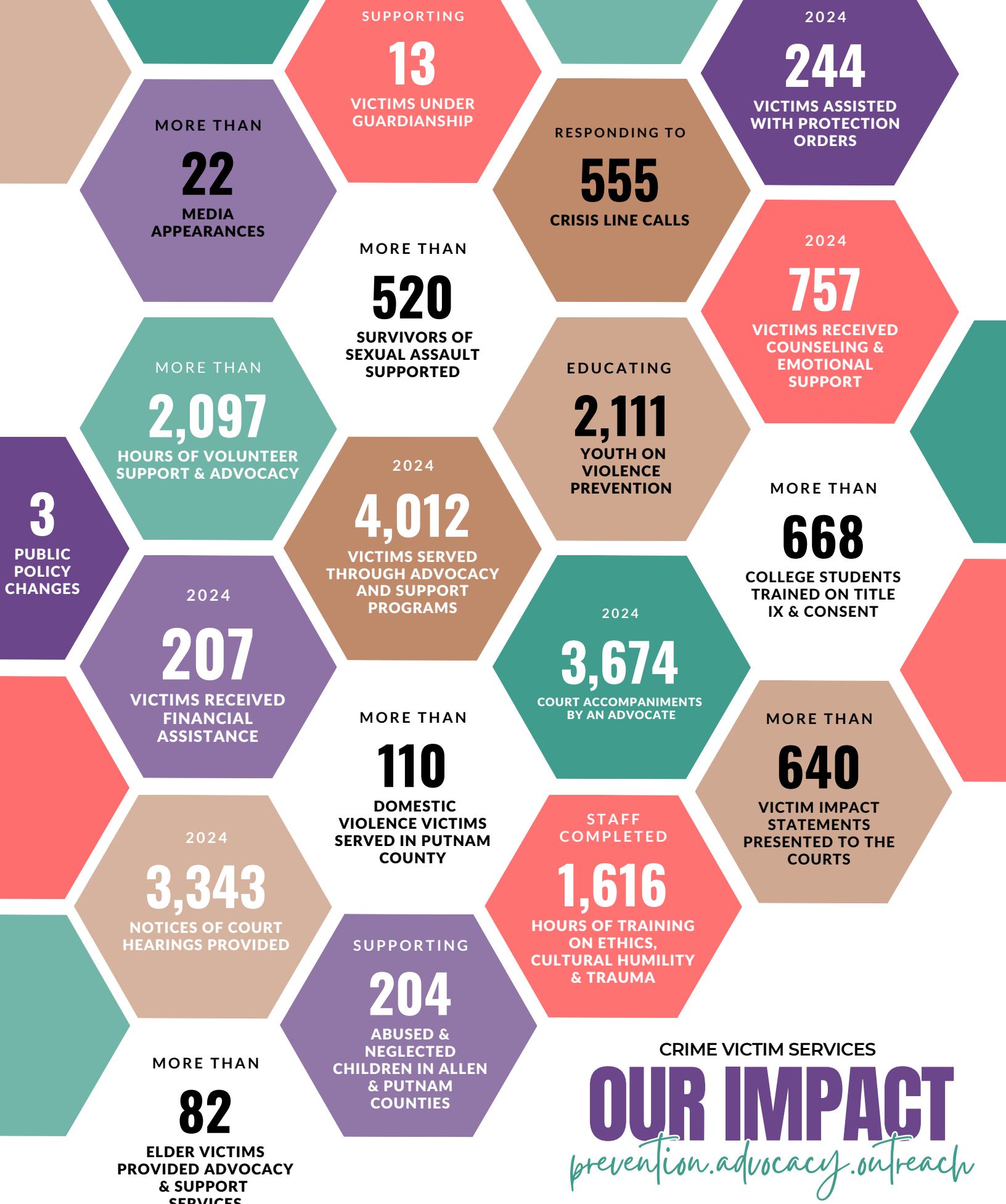
Driven by a commitment to ending violence and oppression, we at Crime Victim Services are a community of advocates and change makers. We strive to make a positive impact and advocate with integrity, while living out our values of collaboration, belonging, compassion & growth.

- **Collaboration** speaks to our commitment to working with clients, colleagues and community members to find meaningful solutions.
- **Belonging** represents our desire & passion for authentic connection, allowing us to be present with people without sacrificing who we are.
- **Compassion** is seen in the way we help with empathy and kindness and absence of judgment.
- **Growth** is expressed through our enthusiasm for learning, appreciation for curiosity, and personal development, not only for our staff, but our clients and community.

Our mission is simple, to help victims prevail over the trauma of their victimization by assisting and advocating for safety, healing, justice, and restitution.

But our vision is big, cultivating a community free from violence and oppression. And it is by living out our values on a daily basis, both within and outside of our agency walls that we believe we will make our vision a reality.







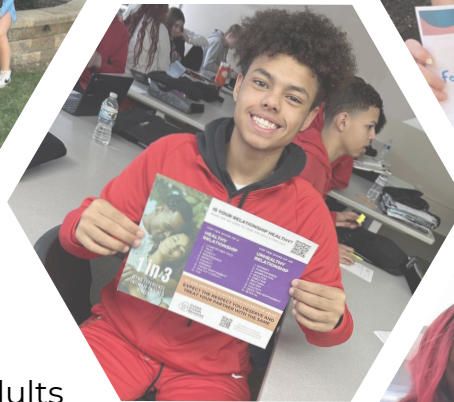
CRIME VICTIM SERVICES

PREVENTION

anti-violence education

5 prevention educators provided more than 317 sessions of anti-violence education curriculum to 2,111 students in 26 schools across 3 counties. 112 adults participated in 11 community trainings to become more informed and askable adults.

668 college students were taught bystander intervention and anti-sexual violence strategies and 105 high school students participated in listening circles.



5%

INCREASE IN STUDENTS UNDERSTANDING CONCEPT OF CONSENT

93%

OF YOUTH DEMONSTRATE KNOWLEDGE OF HEALTHY RELATIONSHIPS

119%

INCREASE IN SCHOOL STAFF TRAINED IN CARING ADULTS STRATEGIES

89%

OF STUDENTS WILLING TO INTERVENE AS A PROSOCIAL BYSTANDER

FROM OUR STAKEHOLDERS

"I have been through this training many times, and **I believe yours was the best I've experienced! I really appreciate the realness that you brought to the discussion.** It makes the conversation so much more impactful."

- University Coach

"The students really enjoy [the educators] and look forward to their visits. **They take subjects that may make students uncomfortable and make them approachable.**"

- Classroom Teacher

"I learned that **you always need to ask before doing something, and that consent matters.**"

- High school student

"I learned how to tell someone if you're in an unhealthy relationship."

- Middle School Student



CRIME VICTIM SERVICES ADVOCACY

we believe you



30 professional advocates provided more than 3,674 instances of court accompaniment, 3,343 notices of hearings, and 757 instances of emotional support to 4,012 victims.

51 volunteer advocates provided services to 326 abused and neglected children and family members. On call advocates received 1,019 calls to the crisis line and written testimony was submitted impacting the passage of 3 public policies.

OUR IMPACT

97%

OF VICTIMS
REPORT HAVING
IMMEDIATE
EMOTIONAL
NEEDS MET

"Crime Victim Service advocates have helped me in so many ways after I was strangled by my boyfriend... **There was always an advocate present at all court proceedings providing me with the support and encouragement needed.** Financially CVS has provided me with a ring doorbell that gives me a sense of security, counseling services with the amazing therapist that is at CVS. Thank you to all the CVS advocates that helped me."

95%

OF VICTIMS
REPORT
KNOWING
MORE ABOUT
VICTIMS' RIGHTS

"After my childhood abuser—convicted of sexually abusing me—began stalking and harassing me, calling me at work nearly 20 years later, I was terrified and completely alone—until I found CVS. Pam stood by me through the court process...I truly don't think I could have made it through those court dates without knowing a professional like her was there to support me. **She didn't just stand beside me—she helped me reclaim my voice. I'll be forever grateful.**"

98%

OF VICTIMS
REPORT FEELING
LISTENED TO
AND RESPECTED

"**My advocate was amazing.** She made sure I had a place to stay that was away from the defendant and felt safer. She asked the officers to walk with me across the street after each pretrial. **I appreciate her so much.**"

I have lived in fear for 8 years... **After talking to Chelsea, I don't have to live in fear anymore. I am able to stand up not only for myself but for my children too and I know now that I can fight for them and protect them...** She is an excellent worker and she went above and beyond her job with helping me. I would highly recommend her for anybody... She reassured me not to give up and to just keep fighting and she deserves major kudos for being such an amazing woman."



CRIME VICTIM SERVICES

OUTREACH

we're here to help

We believe every victim is entitled to accessible services and work hard to ensure our community knows we're here to help.

Our staff participated in more than 22 media events, presented more than 50 times to our community on the topics of trauma, bystander intervention, consent, cultural humility, sexual violence, and financial fraud, and served more than 164 victims with special needs.

97%

OF VICTIMS REPORT
INFORMATION
EXPLAINED IN A WAY
THEY UNDERSTAND

97%

OF VICTIMS
REPORT HAVING
EASY ACCESS TO
NEEDED
PROGRAMS

12%

INCREASE IN
VISITORS TO
CVS WEBSITE

97%

OF VICTIMS
REPORT EASILY
UNDERSTANDING
INFORMATION

100%

OF PARTNERS
REPORT
INTERACTIONS WITH
STAFF AS HELPFUL
AND POSITIVE

FROM OUR COMMUNITY PARTNERS

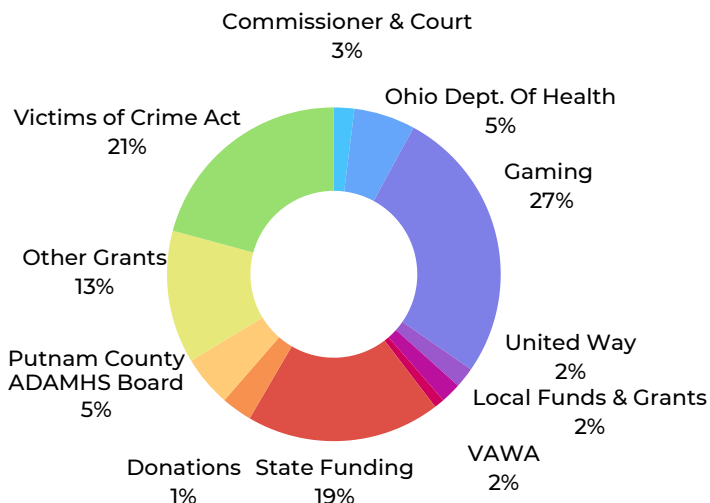
"Thank you for the human trafficking presentation! It brought a lot of **awareness that this is really happening** and was good for our students to know some of the signs to look for."

"They are great people, **they are passionate about serving the community**, and they are wonderful presenters to our high school audience."

"The three greatest strengths of Crime Victim Services are embodied within its systems. These include prioritizing deep listening, holding safe space, and **sustaining an unwavering commitment to vulnerable communities.**"



FINANCIAL REPORT

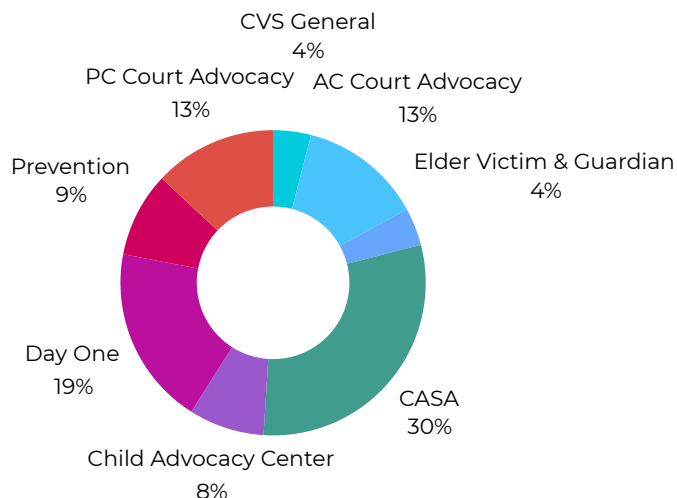


AGENCY EXPENSES \$3,311,738

Agency expenses comprise of all direct service costs, including staff salary & benefits, outreach, emergency victim expenses, and volunteer recruitment & training.

FUNDING INCOME \$3,434,181

Agency funding sources are made up of criminal fines and fees (VOCA), taxes, gaming income, donations, and state, federal & local grants.



Crime Victim Services is diligent in ensuring the dollars we receive through grants, local agencies, and community donations contribute to our mission and vision. We take pride in being a good steward of the funding we receive and in using innovation and resourcefulness to meet our goals. Increased and more sustainable funding for violence prevention and victim services is a need at CVS, as it is across the nation. Support from our community to champion these investments is of critical importance in the year ahead.

31

**DISTINCT SOURCES
OF LOCAL, STATE
AND FEDERAL
FUNDING**

\$20,820

**EMERGENCY FINANCIAL
ASSISTANCE PROVIDED
TO VICTIMS**

2,097

**HOURS OF WORK
GENEROUSLY PROVIDED
BY CVS VOLUNTEERS**

\$809

**COST PER VICTIM
WITH 4,012 SERVED**

53

**INDIVIDUAL,
BUSINESS &
COMMUNITY
DONORS &
SPONSORS**

a message from our *board president*

For over 40 years, Crime Victim Services has upheld its commitment to cultivating communities free from violence and oppression. While our vision is big, it keeps us rooted in our values, accountable to each other, and dedicated to strengthening our relationships. This powerful vision also encourages the emergence of collaboration within our communities. And, like a network of interlocking threads, we are nurturing and nurtured by an ecosystem of care and compassion.

As we endeavor to dream and strategize for the years ahead, amid uncertain and challenging times, I am reminded that we do not heal or grow in isolation. I extend my sincere gratitude to our constellation of phenomenal staff, volunteers, and partners who make this work not only possible but deeply meaningful. Thank you for your profound commitment in support of our mission to help those impacted by harm and injustice. May we all embody the wisdom of the natural world and continue to foster safety and reciprocity in our communities, and beyond.

With deep respect,

Christian
President, Board of Directors

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